

EAST Search History

EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S80	1	larry near2 bruening. in.	US- PGPUB; USPAT	OR	ON	2010/09/30 09:10
S81	2	(choose or chosen or chosing or chose or select\$5 or identif\$6) near4 (agent or operator or representative) with prior near5 (send\$5 or forward\$5 or rout\$5) near4 (calling or caller or request or call or communication) near4 server	US- PGPUB; USPAT	OR	ON	2010/09/30 09:11
S82	69	(rout\$5 or forward\$5 or transfer\$6 or send \$5) near4 (call or communication or caller or calling) near7 ((agent near4 (idle or availab\$5)) or (agent near4 short\$5 near3 queue)) and statistic \$6 near3 (data or information) near5 agent	US- PGPUB; USPAT	OR	ON	2010/09/30 09:11
S83	2	(forward\$5 or rout\$6) near4 ((customer near service) or agent or operator or representative) near4 (preference or profile) and (preference or profile) and address and number and (stored or store or storage or store or database or (data near base)) and tty	US- PGPUB; USPAT	OR	ON	2010/09/30 09:13

S84	0	(forward\$5 or rout\$5) near4 (call or request \$6) near7 (user or calling or caller or customer or subscriber) near6 (recipient or called or destination) near8 (agent or operator or representative) and (preference or profile) near6 (user or calling or caller or customer or subscriber) and profile near6 (agent or operator or representative) and statistic\$5 near2 (information or data) near5 (agent or operator or representative) and (select\$5 or choos\$5) near5 (particular or specific) near5 (agent or operator or representative) with (preference or profile or statistic\$5) and (forward\$5 or rout\$5) near6 (call or request) near6 (agent or operator or representative) same (agent or operator or representative) near6 (select\$5 or choos\$5) near5 (prior or before) near5 (call or request) near6 server same delay\$7	US-PGPUB; USPAT	OR	ON	2010/09/30 09:23
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S85	0	(choose or chosen or choosing or chose or select\$5 or identif\$6) near4 (agent or operator or representative) with prior near5 (send\$5 or forward\$5 or rout\$5) near4 (calling or caller or request or call or communication) near4 server and (preference or profile) near4 (customer or calling or caller or user) and profile near4 (agent or operator or representative)	US-PGPUB; USPAT	OR	ON	2010/09/30 09:27
S86	21	379/265.05 and (rout\$5 or forward\$5 or transfer\$6 or send\$5) near4 (call or communication or caller or calling) near7 ((agent near4 (idle or availab\$5)) or (agent near4 short\$5 near3 queue)) and statistic\$6 near5 agent	US-PGPUB; USPAT	OR	ON	2010/09/30 09:34

9/ 30/ 10 10:03:27 AM

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